



**PATIENT CARE ENCOUNTER  
(PCE) V. 1.0  
USER MANUAL**

**Replacement Pages  
for**

**Clinical Reports**  
Patch PX\*1\*12

**April 1997**

Department of Veterans Affairs  
Technical Service  
Computerized Patient Record System Product Line

## Provider Encounter Counts

This report lists provider counts related to PCE encounters. The selection criteria include facility, service category, encounter provider, and date range.

Person Class selection is based on the PERSON CLASS file, used to support Ambulatory Care Reporting. Person Class entries are composed of three pieces:

- Occupation (required in class definition)
- Specialty (optional)
- Sub-specialty (optional)

Once the selection criteria are chosen, you can request a detailed or a summary report. The detailed report gives totals by date and hospital location (clinic) for each provider. The summary report lists total encounters for each provider.

### Example—Selected Providers

```

PA      Patient Activity by Clinic
CP      Caseload Profile by Clinic
WL      Workload by Clinic
DX      Diagnosis Ranked by Frequency
LE      Location Encounter Counts
PE      Provider Encounter Counts

Select PCE Clinical Reports Option: PE  Provider Encounter Counts

Select FACILITY: YOUR FACILITY// <Enter>      UT      660
Select another FACILITY: <Enter>

Enter ENCOUNTER BEGINNING DATE:  T-200  (JUL 22, 1996)
Enter ENCOUNTER ENDING DATE: Feb 07, 1997// <Enter>  (FEB 07, 1997)

Select SERVICE CATEGORIES: AI// <Enter>

    Select one of the following:

        A      All Providers (with encounters)
        P      Primary Providers (with encounters)
        S      Selected Providers
        C      Selected Person Classes

Select ENCOUNTER PROVIDER CRITERIA: S// <Enter>  Selected Providers

Select PROVIDER: DEFAN,ANA
Select another PROVIDER: GRIN,JO
Select another PROVIDER:

    Select one of the following:

        S      Summary
        D      Detail by clinic and date

Which type of report: S// <Enter> Summary

DEVICE: HOME// <Enter>  VAX      RIGHT MARGIN: 79//<Enter>
Sorting encounters done

```

## PCE Provider Encounter Counts Example

Feb 07, 1997 7:38:45 am Page 1																													
PCE Provider Encounter Counts																													
Criteria for Provider Encounter Summary Report																													
Provider selection criteria: Selected Providers																													
Report date range: Jul 22, 1996 through Feb 07, 1997																													
Service categories: AI																													
A - AMBULATORY																													
I - IN HOSPITAL																													
Facility: SALT LAKE CITY 660																													
<table> <tr> <th colspan="2">Person Class</th><th>Encounters</th></tr> <tr> <th>Provider (Occupation+Specialty+Subspecialty)</th><th></th><th></th></tr> <tr> <td colspan="2">-----</td><td>-----</td></tr> <tr> <td>ANDERS,DAN</td><td>(Nursing Service+Nursing)</td><td>3</td></tr> <tr> <td></td><td>Administrato...)</td><td></td></tr> <tr> <td>DAN,ANA</td><td>(Pharmacy Services)</td><td>6</td></tr> <tr> <td>DEAN,JOHN</td><td>(Unknown)</td><td>15</td></tr> <tr> <td>EDD,DR</td><td>(Pharmacy Services)</td><td>10</td></tr> <tr> <td>GERT,DR</td><td>(Medical Services)</td><td>92</td></tr> </table>			Person Class		Encounters	Provider (Occupation+Specialty+Subspecialty)			-----		-----	ANDERS,DAN	(Nursing Service+Nursing)	3		Administrato...)		DAN,ANA	(Pharmacy Services)	6	DEAN,JOHN	(Unknown)	15	EDD,DR	(Pharmacy Services)	10	GERT,DR	(Medical Services)	92
Person Class		Encounters																											
Provider (Occupation+Specialty+Subspecialty)																													
-----		-----																											
ANDERS,DAN	(Nursing Service+Nursing)	3																											
	Administrato...)																												
DAN,ANA	(Pharmacy Services)	6																											
DEAN,JOHN	(Unknown)	15																											
EDD,DR	(Pharmacy Services)	10																											
GERT,DR	(Medical Services)	92																											
Enter RETURN to continue or '^' to exit:																													

Feb 07, 1997 7:38:45 am Page 2																																
PCE Provider Encounter Counts																																
Facility: SALT LAKE CITY 660																																
<table> <tr> <th colspan="2">Person Class</th><th>Encounters</th></tr> <tr> <th>Provider (Occupation+Specialty+Subspecialty)</th><th></th><th></th></tr> <tr> <td colspan="2">-----</td><td>-----</td></tr> <tr> <td>HANS,ANN</td><td>(Eye and Vision Services+Ophthalmic Med</td><td>27</td></tr> <tr> <td>RINEHART,JO</td><td>(Physician Assistant+Medical)</td><td>4</td></tr> <tr> <td>STARR,DON</td><td>(Physician)</td><td>7</td></tr> <tr> <td colspan="2">Total facility encounters</td><td>164</td></tr> <tr> <td colspan="2">Total encounters</td><td>164</td></tr> <tr> <td colspan="2">Total facility encounters</td><td>164</td></tr> <tr> <td colspan="2">Total encounters</td><td>164</td></tr> </table>			Person Class		Encounters	Provider (Occupation+Specialty+Subspecialty)			-----		-----	HANS,ANN	(Eye and Vision Services+Ophthalmic Med	27	RINEHART,JO	(Physician Assistant+Medical)	4	STARR,DON	(Physician)	7	Total facility encounters		164	Total encounters		164	Total facility encounters		164	Total encounters		164
Person Class		Encounters																														
Provider (Occupation+Specialty+Subspecialty)																																
-----		-----																														
HANS,ANN	(Eye and Vision Services+Ophthalmic Med	27																														
RINEHART,JO	(Physician Assistant+Medical)	4																														
STARR,DON	(Physician)	7																														
Total facility encounters		164																														
Total encounters		164																														
Total facility encounters		164																														
Total encounters		164																														
End of the report.																																

**Example—Selected Person Classes**

This “Selected Person Classes” option lets you compile a report of selected Person Classes based on occupation, specialty, and/or sub-specialty. A wild card (\*) may be entered as a response for any of the Person Class pieces. For example, if you want a report on every provider from a specific specialty, occupation would be “\*,” specialty would be the specific specialty, and sub-specialty would be “\*.”

```
Select PCE Clinical Reports Option: PE      Provider Encounter Counts

Select FACILITY: SALT LAKE CITY// <Enter>      UT
660
Select another FACILITY:

Enter ENCOUNTER BEGINNING DATE: T-300 (APR 13, 1996)
Enter ENCOUNTER ENDING DATE: Feb 07, 1997//<Enter> (FEB 07, 1997)

Select SERVICE CATEGORIES: AI//<Enter>
  Select one of the following:
      A      All Providers (with encounters)
      P      Primary Providers (with encounters)
      S      Selected Providers
      C      Selected Person Classes

Select ENCOUNTER PROVIDER CRITERIA: S// C Selected Person Classes
Select PERSON CLASS (OCCUPATION, SPECIALTY, SUBSPECIALTY)

  Select OCCUPATION (enter * for all, return to end selection): *
The currently selected OCCUPATION is: *
  Select SPECIALTY (enter * for all, return to change OCCUPATION): PHYSICAL
THERAPIST
  Select SUBSPECIALTY (enter * for all): *

Your Person Class Selection was:
  OCCUPATION:      *
  SPECIALTY:      Physical Therapist
  SUBSPECIALTY:   *
Is this selection correct? YES

The currently selected OCCUPATION is: *
  Select SPECIALTY (enter * for all, return to change OCCUPATION): <Enter>

Select another PERSON CLASS OCCUPATION

  Select OCCUPATION (enter * for all, return to end selection): <Enter>

    Select one of the following:
      S      Summary
      D      Detail by clinic and date

Which type of report: S// <Enter>      Summary
DEVICE: HOME// <Enter> VAX      RIGHT MARGIN: 70//<Enter>

Sorting encounters done
```

## Provider Encounter Counts Report

### Selected Person Classes Example

Feb 07, 1997 8:21:03 am Page 1

PCE Provider Encounter Counts

Criteria for Provider Encounter Summary Report  
 Provider selection criteria: Selected Person Classes  
 Report date range: Apr 13, 1996 through Feb 07, 1997  
 Service categories: AI  
     A - AMBULATORY  
     I - IN HOSPITAL

Selected Person Classes:  
 Occupation: \*  
 Specialty: Physical Therapist  
 Subspecialty: \*

---

Facility: SALT LAKE CITY 660

Provider (Occupation+Specialty+Subspecialty)	Encounters
-----	-----
CLARK,CP (Respiratory, Rehabil...+Physical Therapist+Clinical Electrophys...)	25

Enter RETURN to continue or '^' to exit:

Feb 07, 1997 8:21:03 am Page 2

PCE Provider Encounter Counts

Facility: SALT LAKE CITY 660

Provider (Occupation+Specialty+Subspecialty)	Encounters
-----	-----
SMIT,VAN (Respiratory, Rehabil...+Physical Therapist+Clinical Electrophys...)	5
Total facility encounters 30	
Total encounters 30	

End of the report.

## Provider Encounter Counts

This report provides the number of PCE encounters within an encounter date range, by provider. First you specify report selection criteria and then whether the report is a summary or detailed report.

Selection criteria:

*Facility:* enter the names or numbers of the facilities whose encounters will be included in the report.

*Encounter Date Range:* only encounters that fall within the specified date range are used to generate the report.

*Service Category:* only encounters with the specified service category or categories are used to generate the report. This defaults to "AI" for Ambulatory encounters and clinic encounters where the patient had an inpatient status.

*Provider criteria* can specify All Providers with Encounters, Primary Providers with Encounters, Selected Providers, or Selected Person Classes.

*Providers:* only encounters where one of the encounter providers is the same as one of the providers selected are used to generate the report.

*Primary Providers:* only encounters where one of the encounter providers is designated as a Primary provider are used to generate the report.

*Person Class:* only encounters where one of the encounter providers has the same Person Class as one of the Person classes Selected are used to generate the report.

Person Class selection is based on the PERSON CLASS file, used to support Ambulatory Care Reporting. Person Class entries are composed of three pieces:

- ~ Occupation (required in class definition)
- ~ Specialty (optional)
- ~ Sub-specialty (optional)

The legend for the service categories is included on the top of the report. For example, if on a particular day the provider had three ambulatory encounters and two telecommunications encounters, the string would be "AT" and the number of encounters would be five.

The summary report lists the total number of encounters for each provider.

**Example—Selected Providers**

```

Select PCE Clinical Reports Option: PE Provider Encounter Counts

Select FACILITY: YOUR FACILITY// <Enter>      UT
660
Select another FACILITY: <Enter>

Enter ENCOUNTER BEGINNING DATE: T-200 (JUL 22, 1996)
Enter ENCOUNTER ENDING DATE: Feb 07, 1997// <Enter> (FEB 07, 1997)

Select SERVICE CATEGORIES: AI// <Enter>

    Select one of the following:

        A      All Providers (with encounters)
        P      Primary Providers (with encounters)
        S      Selected Providers
        C      Selected Person Classes

Select ENCOUNTER PROVIDER CRITERIA: S// <Enter>      Selected Providers

Select PROVIDER: DEFAN,ANA
Select another PROVIDER: GRIN,JO
Select another PROVIDER:

    Select one of the following:

        S      Summary
        D      Detail by clinic and date

Which type of report: S// <Enter> ummary

DEVICE: HOME// <Enter> VAX      RIGHT MARGIN: 79//<Enter>

Sorting encounters done

```

**Example—Selected Providers cont'd**

Feb 07, 1997 7:38:45 am Page 1

## PCE Provider Encounter Counts

## Criteria for Provider Encounter Summary Report

Provider selection criteria: Selected Providers

Report date range: Jul 22, 1996 through Feb 07, 1997

Service categories: AI

A - AMBULATORY

I - IN HOSPITAL

Facility: SALT LAKE CITY 660

Provider (Occupation+Specialty+Subspecialty)	Person Class	Encounters
ANDERS,DAN	(Nursing Service+Nursing)	3
	Administrato...)	
DAN,ANA	(Pharmacy Services)	6
DEAN,JOHN	(Unknown)	15
EDD,DR	(Pharmacy Services)	10
GERT,DR	(Medical Services)	92

Enter RETURN to continue or '^' to exit:

Feb 07, 1997 7:38:45 am Page 2

## PCE Provider Encounter Counts

Facility: SALT LAKE CITY 660

Provider (Occupation+Specialty+Subspecialty)	Person Class	Encounters
HANS,ANN	(Eye and Vision Services+Ophthalmic Med	27
RINEHART,JO	(Physician Assistant+Medical)	4
STARR,DON	(Physician)	7

Total facility encounters 164

Total encounters 164

End of the report.



**Example—Selected Person Classes**

This “Selected Person Classes” option lets you compile a report of selected Person Classes based on occupation, specialty, and/or sub-specialty. A wild card (\*) may be entered as a response for any of the Person Class pieces. For example, if you want a report for every provider from a specific specialty, occupation would be “\*,” specialty would be the specific specialty, and sub-specialty would be “\*.”

```

Select PCE Clinical Reports Option: PE      Provider Encounter Counts

Select FACILITY: SALT LAKE CITY// <Enter>      UT
660
Select another FACILITY:

Enter ENCOUNTER BEGINNING DATE: T-300 (APR 13, 1996)
Enter ENCOUNTER ENDING DATE: Feb 07, 1997//<Enter> (FEB 07, 1997)

Select SERVICE CATEGORIES: AI//<Enter>
  Select one of the following:
      A      All Providers (with encounters)
      P      Primary Providers (with encounters)
      S      Selected Providers
      C      Selected Person Classes

Select ENCOUNTER PROVIDER CRITERIA: S// C Selected Person Classes
Select PERSON CLASS (OCCUPATION, SPECIALTY, SUBSPECIALTY)

  Select OCCUPATION (enter * for all, return to end selection): *
  The currently selected OCCUPATION is: *
  Select SPECIALTY (enter * for all, return to change OCCUPATION): PHYSICAL
THERAPIST
  Select SUBSPECIALTY (enter * for all): *

Your Person Class Selection was:
  OCCUPATION:      *
  SPECIALTY:      Physical Therapist
  SUBSPECIALTY:   *

Is this selection correct? YES

The currently selected OCCUPATION is: *
  Select SPECIALTY (enter * for all, return to change OCCUPATION): <Enter>

Select another PERSON CLASS OCCUPATION

  Select OCCUPATION (enter * for all, return to end selection): <Enter>

    Select one of the following:
      S      Summary
      D      Detail by clinic and date

Which type of report: S// <Enter>      Summary
DEVICE: HOME// <Enter> VAX      RIGHT MARGIN: 79//<Enter>

Sorting encounters done

```

## Provider Encounter Counts Report

### ***Selected Person Classes Example***

Feb 07, 1997 8:21:21 am Page 1

PCE Provider Encounter Counts

Criteria for Provider Encounter Summary Report  
 Provider selection criteria: Selected Person Classes  
 Report date range: Apr 13, 1996 through Feb 07, 1997  
 Service categories: AI  
     A - AMBULATORY  
     I - IN HOSPITAL

Selected Person Classes:  
 Occupation: \*  
 Specialty: Physical Therapist  
 Subspecialty: \*

---

Facility: SALT LAKE CITY 660

Person Class	Encounters
Provider (Occupation+Specialty+Subspecialty)	-----
CLARK,CP (Respiratory, Rehabil...+Physical Therapist+Clinical Electrophys...)	25

Enter RETURN to continue or '^' to exit:

Feb 07, 1997 8:21:21 am Page 2

PCE Provider Encounter Counts

Facility: SALT LAKE CITY 660

Person Class	Encounters
Provider (Occupation+Specialty+Subspecialty)	-----
SMIT,VAN (Respiratory, Rehabil...+Physical Therapist+Clinical Electrophys...)	5
Total facility encounters 30	
Total encounters 30	

End of the report.